

# SYLVANVALE FOUNDATION ANNUAL REPORT 2012–2013

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### VISION, MISSION AND VALUES

#### Vision

A community working in partnership to awaken potential and provide choices for people with an intellectual or other disability.

#### Mission

People come first in all our decisions. Through Person Centred Practice (PCP), everything we do provides opportunities for choice and control.

Sylvanvale seeks to support people with disabilities to reach their goals and achieve their full potential by providing leadership and creating access to comprehensive personalised services.

#### **Our Values**

- 1. Honesty, Integrity and Respect: In all of our services, programs, communications and interactions to ensure people feel safe and secure
- 2. Quality Service & Reliability: Ensure sustainable delivery of services and programs with quality outcomes that respond to the needs of people
- 3. Personalisation: Enable choice and control to improve the quality of life through person centred practice
- 4. Environmental Safety: To ensure that staff and clients feel safe in their environment and able to function at their best
- 5. Accountability and Dedication: At the core of all our business activities

#### Our Patron

Her Excellency, Professor Marie Bashir AC CVO Governor of New South Wales

#### **Our Vice Patrons**

- Mr P Bosley Mr P Donkin Ms T Gartrell Mr R Hickman Mr M Howlin Mr D Keogh Ms M Knight Mr S Singer
- Mr M Tynan

#### **Our Community Committee**

Patron Mrs L Cosgrove



### CHAIRMAN AND CEO REPORT

Chairman of the Board, Mrs Lorna Stone, reflects on 2012–2013 at Sylvanvale.

It is our pleasure to present the 2012-13 Annual Report for Sylvanvale Foundation and in doing so, to break with the tradition of representing separate reports.

The last twelve months have been an exciting time for the disability sector. The launch of the National Disability Insurance Scheme (NDIS) is a great step forward and presents new challenges and opportunities as it is implemented. We congratulate everybody involved in its introduction, especially Minister Andrew Constance for the guidance and advocacy he provided as a link between the NSW disability sector and the Federal Government during his time as State Minister for Disability Services.

To ensure that Sylvanvale is ready for the new era, we prepared for this future by launching our Person Centred Practice model of support referred to as PCP. Sylvanvale is very proud of this initiative as it focuses on the unique gifts and talents of every one of our clients. We remain committed to supporting people with a disability by delivering support that is based on individual choice and control. In doing this, we actively partner with clients, their family, friends and the community to achieve the best possible outcomes. It is important that we not only listen to our clients but learn from them as well. Sylvanvale has continued to improve and develop our existing models of support that are identified within the long established Sylvanvale name.

During the year our Strategic Plan 2013 – 2016 was completed embracing the principles of the Person Centred Practice. Management continues to develop and implement the business plans based on the Board's vision of supporting the rights of people with a disability.

Highlights for the year included the Minister Andrew Constance opening a brand new, purpose-built accommodation facility including a ten bed unit, specifically for people with high medical needs. Concurrent with the development of this facility we received community support from Club Central Menai to establish an In-Home Respite Program for families of people with a disability.

> "Sylvanvale has continued to improve and develop our existing models of support that are identified within the long established Sylvanvale name."



This report details the many and varied ways in which Sylvanvale provides support to people with a disability. Thank you to every one of our kind and generous donors who have made this possible. Midyear it was agreed that our name should give a clear message as to the service we provide so we are now trading as "Sylvanvale Disability Services".

Staff training is high on our list of commitments to service delivery so it was most pleasing to report that 26 members of staff achieved their TAFE College, Diploma of Management. Congratulations to all concerned.

The achievement of the past year could not have been possible without the support of many individuals, community members, volunteers, families, support workers, businesses, small and large and in particular all levels of government; Local, State and Federal. The role played by the former CEO, Jill Deering is recognised as are her efforts and contribution during her time with Sylvanvale. We wish her well in her future endeavours.

We wish to acknowledge the work of our voluntary Directors of the Board who have dedicated time and expertise within a strong corporate governance framework and to our Executive Management Team who collectively have contributed to the continued development of Sylvanvale Foundation. "Midyear it was agreed that our name should give a clear message as to the service we provide so we are now trading as 'Sylvanvale Disability Services'."

As in many past years, Sylvanvale is delighted that Her Excellency, Professor Marie Bashir, AC, CVO and Governor of New South Wales, continues as our Patron.

It has been an honour to be involved in providing the strategic direction and leadership of Sylvanvale Foundation.

Lama Stone

Lorna Stone Chairman Sylvanvale Foundation Board

ale Bist

Alan Bish Interim Chief Executive Officer



### PERSON CENTRED PRACTICE REPORT

We actively partner with individuals, their family and friends to achieve a better outcome for our clients.

Sylvanvale opened our Person Centred Practice (PCP) Unit in January. This was the culmination of ongoing work, developing and implementing a better approach to the way we deliver support to people with a disability.

In preparation for the implementation of the NDIS on 1 July 2013, there has been a series of changes to ensure Sylvanvale is working to deliver support based on the principles of PCP. This has taken place across all levels of employees, not just senior management.

Sylvanvale has embraced the edict of Michael Smull, Chair of The Learning Community for PCP, that 'there is no there, there'. This is an ongoing journey, that will form the basis of all support provided in the future.

Across all services we provide, Sylvanvale actively partners with individuals, their family, friends and the wider community to achieve better outcomes for our clients. This highlights the importance of continued listening to and learning from the people most important to our mission; our clients. We will support them to achieve their aspirations, hopes and dreams.

We need continued input and commitment from all Sylvanvale employees, clients, families and other key stakeholders. We have therefore established PCP sub-committees. Committee representatives are able to embrace PCP philosophies and influence Sylvanvale into the future.

When planning support for clients, our policies, procedures and use of person centred language ensures that we deliver meaningful "Across all services we provide, Sylvanvale actively partners with individuals, their family, friends and the wider community to achieve better outcomes for our clients."

and empowering services instead of the onesize-fits-all approach that has been prevalent across the sector in the past. People supported by Sylvanvale have genuine choice and control over services delivered.

Jill Deering, former Chief Executive Officer of Sylvanvale Disability Services visited Dimensions, a UK based disability support service, in late 2012 for feedback and recommendations based on their roll-out of similar initiatives. Sylvanvale also had some of the first Individualised Accommodation Support Packages in NSW. This is a new way of working for service providers behind the scenes to administer self-directed funds held on behalf of clients.

The work Sylvanvale has done in the last 12 months means that we are set up to deliver ongoing, flexible, high quality support as the disability sector goes through an exciting period of change. Sylvanvale will continue to embrace the values of PCP into 2013-14 and well beyond.



### ACCOMMODATION SERVICES REPORT

We continue to expand and improve the accommodation services we offer.

Sylvanvale has continued to embrace available opportunities to improve the accommodation services we offer to remain a leading support provider to people with a disability throughout the Sydney metropolitan area and the Blue Mountains.

The launch of our In-Home Respite Program thanks to support from Club Central Menai was a highlight of the year. Caring for a child with a disability places enormous stress on the family unit and can make holidays and short breaks impossible. This in-home respite support will provide families with the opportunity to have a break while knowing their child is being looked after well.



Our new accommodation facility in Caringbah was officially opened by Andrew Constance, State Minister for Disability Services earlier this year. This service will provide support for people with complex medical needs by providing accommodation for those who seek independence but require assistance from nursing staff, therapy services and specialised support staff. Sylvanvale shared our experience in the planning and development of this exciting new facility at a presentation to disability service providers at Sydney University.

Other highlights were the start of individually funded day program services at Potts Hill and Caringbah Changing Needs. Due to their disabilities, residents of these facilities have difficulty accessing traditional day program services. These individually funded and designed programs provide the required support to meet unique needs.

We coordinated two client retreats to provide those with challenging behaviours and high support needs a chance to have a holiday and develop new skills. Client and staff feedback from these opportunities was overwhelmingly positive and was enjoyed by all.

The focus for the coming year is to continue to improve the way we provide individualised services for every one of our clients, in line with the Sylvanvale person centred practice model of support and the roll-out of the NDIS.



### CHILDREN'S SERVICES REPORT

Providing high quality, ongoing support for children with a disability and their families.

It was another great year for the Children's Services team at Sylvanvale.

Staff from our Communities Around Kids (CAK) service spoke at a National Disability Services Conference in Sydney. CAK provides regular, high quality care for young children with multi-faceted disabilities as well as early intervention support to families in crisis and it was wonderful to be invited to share our experiences with other service providers from across New South Wales.

The launch of our new In-Home Respite Service for families of children with a disability will provide families with the opportunity to have a break while knowing their child is being looked after well.

We also moved the residents in the Gibbons facility to permanent accommodation options and are awaiting the completion of purpose-built facilities. The permanent accommodation options that we were successful in tendering for from this closure includes supported living for people aged under 18 and a facility for those over 18.

Our Mikarie Child Care Centre completed its first full year of operation. The integrated centre offers children 0-5 a safe, supportive and inclusive environment and we look forward to continuing to build from a strong start. It was also another successful year for Sylvanvale Education and Early Learning Services (SEELS) whose students "The launch of our new In-Home Respite Service for families of children with a disability will provide families with the opportunity to have a break while knowing their child is being looked after well."

benefit from the care, guidance and support of dedicated staff.

The focus of the coming year is to continue to build on our person centred practice model of care for young people with a disability. The exciting beginning to the NDIS provides an opportunity to go above and beyond the work Sylvanvale was already undertaking in this space. We will remain committed to delivering services that focus on the unique gifts and talents of young people with a disability, providing support that allows them to achieve their goals and dreams.



### HUMAN RESOURCES REPORT

### Initiatives to ensure that clients are properly supported by dedicated staff and volunteers.

The Human Resources team coordinates over 750 full time, part time, casual staff and volunteers to meet the needs of our clients in accommodation, day programs, therapy, respite and all services offered by Sylvanvale. This ensures staff are supported to plan, execute and evaluate support programs for our clients and are recognised for their efforts.

Our team provides expertise in: employee relations, learning and development, recruitment, volunteer coordination, payroll and employee retention. We embrace the PCP practices in all that we do.

Key achievements during the last 12 months have been:

- Coordinating an employee survey to measure employee satisfaction across the organisation; showing a 77% satisfaction rate with the services provided by the HR team;
- Developing streamlined application packs and applicant profiles to match the preferences of clients;
- Inclusion of Sylvanvale clients in the employee interview and orientation process;
- The launch of a new Reward and Recognition program to ensure that staff who go above and beyond the call of duty are recognised.

Volunteers play a valued role at Sylvanvale and we would not be able to provide such a high level of support without their efforts. Volunteers assist across all areas of our organisation, including: therapy, business services, day programs, children's services, accommodation and fundraising.

During the last 12 months, the HR team has also expanded our Learning and Development program to include:

- Understanding Dementia;
- Acquired Brain Injury.

These courses run alongside our eight existing courses. Learning and Development coordinated over 3000 learning activities to ensure that staff remain adequately trained to meet the needs of our clients.

Areas of focus for the next 12 months include:

- The launch of a streamlined online orientation program;
- Embedding the Rewards and Recognition program;
- Continue to attract quality staff to meet the changing needs of the sector;
- Ensure that Sylvanvale remains an employer and provider of choice within the disability sector;
- Introduce initiatives that continue to improve the Sylvanvale employee turnover rate.



### SYLVANVALE CATERING AND ACHIEVE CAFÉ

Sylvanvale Catering and Achieve Café provide hospitality training for people with a disability.

Sylvanvale Catering is synonymous with the Shire and is a provider of catering for government agencies, small businesses, schools and the general public. The service provides ongoing supported employment for 15 people with a disability with training and preparation for a transition into open employment.

In September 2013, Sylvanvale Catering will celebrate its 20th anniversary with activities planned for this momentous occasion.

In August 2012, Sylvanvale opened Achieve Café in Engadine. In partnership with Sylvanvale Catering, Achieve Café is a hospitality training centre for young adults with a disability. Employees learn food preparation, coffee making, service, money handling and management skills.

Both Sylvanvale Catering and Achieve Café present a wonderful opportunity for our organisation to provide clients with hospitality training and develop skills that increase their chances of gaining employment in the industry.

In the coming year, Sylvanvale Catering will continue to provide high quality food to the local area and build stronger partnerships with local businesses and service providers. Achieve Café will continue to grow in profile and attract more customers.

Both Sylvanvale Catering and Achieve Café are possible because of the generous support of a number of local companies and community groups.

Achieve Café is located at 35a Waratah Street, Engadine and is open weekdays 8am-3pm. To place an order with Sylvanvale Catering call 02 9250 0355.



Jenna is a floor manager at Achieve Café, gaining valuable experience in service, food preparation and money handling. With the support of Achieve Café and Sylvanvale, Jenna has also been able to complete a Certificate IV in Hospitality. Jenna works alongside other young people with disability at Achieve, benefiting from the experience of working in a team and working towards her goal of building a career in the hospitality industry.



### **RETAIL THERAPY**

Retail Therapy provides valuable retail training and experiences for our clients.

Retail Therapy is a pre-loved and bric-a-brac store in Caringbah that is supported by over 50 dedicated volunteers and donations of items for sale from the community.

The opportunity shop concept and Sylvanvale have a rich history; in 1968 the Ladies Auxiliary opened a second-hand goods store to raise money for the Handicapped Children's Centre of NSW which became Sylvanvale in later years. After many years of dedicated fundraising from the Ladies Auxiliary, Sylvanvale management assumed the responsibility for the store, renaming it Retail Therapy in 2011 when it moved to a bigger location.

Thanks to ongoing support from the community, turnover for 2012-13 again increased – providing resources that allow Sylvanvale to continue to provide a high level of support to people with a disability.

The store provides opportunities for people with a disability to gain retail experience in customer service, organising stock and handling money.

Priorities for Retail Therapy in 2013-14 are to again increase turnover, develop further community partnerships, work with Achieve Café to establish a 'pop-up' store in the café and make better use of social media to attract new customers.

#### Retail Therapy is located at 29-33 President Avenue, Caringbah and is open weekdays 10am–4.30pm and Saturdays from 10am–2pm.



Deanne accesses Sylvanvale's accommodation services and gains retail experience at Retail Therapy. She enjoys engaging with customers and is responsible for organising and pricing clothes and dressing mannequins. Deanne's experience compliments her Community Participation training at St George and Sutherland Community College.



### MARKETING AND FUNDRAISING REPORT

Every donation allows Sylvanvale to support people with a disability to reach their full potential.

New technologies within the social media space have made it easier than ever to connect with supporters and stakeholders; not just for Sylvanvale but all charities and community organisations. This is an exciting time to fundraise for the not-for-profit sector as this enables us to explore innovative ways of engaging with supporters.

Throughout 2012-13 Sylvanvale again hosted major fundraising events such as our Celebration Dinner and Cronulla Golf Day. We were the beneficiary of a number of fundraising projects generously hosted by other organisations including St Johns Park Bowling Club, Westfield Miranda and the Cronulla Sharks.

We were also able to secure a number of gifts and grants for specific projects within Sylvanvale. Key grants obtained were:

- State Street (Give2Asia): \$36,000 for 63 iPads across our group homes;
- Australian Unity: \$25,000 towards the purchase of a bus;
- St Johns Park Bowling Club: \$15,000 for After School Care plus a \$10,000 grant that enabled Sylvanvale clients to present at a international disability seminar in Tokyo;
- Caltex: \$11,250 from a safety program initiative at their Kurnell site.

Sylvanvale clients and support staff took part in a number of community activities including Westfield Give Ability Day, the Winter Magic Festival in Katoomba, Sutherland2Surf and City2Surf. These events enabled us to showcase the participants for Everyday Hero community sponsorship and spread awareness of our organisation. These activities would not have been possible without our wonderful clients, volunteers and staff who helped us rattle tins, host events, provide transport, sell raffle tickets and organise family and friends to participate. Thank you to everyone involved.

In 2012-13 we raised over \$580,000 from donations and grants. All money raised ensures Sylvanvale can continue to provide a high level of support to people with a disability.

Key focus areas for the next 12 months are: building on our existing bequest program, developing major gift-giving opportunities, continuing our networking activities with business organisations and building our online fundraising presence through unique campaigns and community events.

We would like to thank every person and organisation who assisted us during the last year. Your contribution is highly valued and appreciated. Every donation allows us to continue to support people with a disability to reach their full potential.

> "We were the beneficiary of a number of fundraising projects generously hosted by other organisations including St Johns Park Bowling Club, Westfield Miranda and the Cronulla Sharks."



### CORPORATE GOVERNANCE

We have a number of processes and policies to ensure we meet the expectations of our stakeholders.

#### **Board responsibility**

Sylvanvale operates as a company limited by guarantee. The Board of nine directors operates with a formal constitution which states its membership, operating procedures and the apportionment of responsibilities between the Board and management. The current Chairman, Mrs Lorna Stone, was appointed in 1999 and the Interim Chief Executive Officer is Mr Alan Bish. Our head office is in the Sutherland Shire and services are spread over Sydney and the Blue Mountains.

In accordance with our constitution, directors of Sylvanvale and controlled entities hold that position in an honorary capacity and receive no remuneration or retirement and superannuation benefits for their generous time and services.

#### Accountability

Sylvanvale is accountable to a number of stakeholders including members, clients, families and all levels of government. Sylvanvale provides regular reports and updates on service and business activities and conforms to annual audit and reporting requirements as determined through regulatory and compliance bodies.

#### Accreditation

Sylvanvale is accredited and registered against a number of frameworks that cover reporting requirements and processes to ensure we deliver consistent services that meet the expectations of stakeholders. These include:

- The Sylvanvale Quality Management System (QMS) has been certified to ISO 9001;
- The Sylvanvale Disability Services Management System has been certified to DSC 20028;
- A designated agency by the NSW Office of Children – the Children's Guardian;
- NSW Board of Studies (BOS) Registered nongovernment school;
- Australian Children's Education and Care Quality Authority (ACECQA) – National Quality Framework (NQF).

Continuous improvement is driven through the organisation using the Plan, Do, Check, Act model. This entails:

- Plan: Establish objectives and processes required to deliver the desired results;
- Do: Implement the process developed;
- Check: Monitor and evaluate the implemented process by testing the results against predetermined objectives;
- Act: Apply actions necessary for improvement if the results require changes.

We continually strive for improvement and constantly self audit to ensure this works. Our Executive Team is involved in monitoring the outcomes of these activities and policies and procedures are in place for all employees.

These steps lead to quality processes that are reliable, consistent and meet expectations.



### OUR BOARD OF DIRECTORS



#### **MRS LORNA STONE – Chairman**

#### Appointed 1999

Lorna has a long history of community work and a background in education and sensory deprivation. Lorna brings extensive experience to Sylvanvale from 20 years as a board director for the Hospital Contribution Fund of Australia, time as a local councilor, Chairman of a health service and state industry body and as a former Member of the NSW Legislative Assembly. Lorna is a past recipient of the Cook Community Award in recognition of her ongoing dedication and work with Sylvanvale.

#### MR DAVID KELLY - Deputy Chairman (as of 20 November 2012)

### Appointed 2000

David is a Fellow of the Royal Aeronautical Society and a member of the Faculty Board for Engineering, Computer and Mathematical Sciences at Adelaide University. David brings vast experience from these positions and his current role as Head of Quality and Risk for QANTAS Engineering and previous senior engineering roles.



#### MR DENNIS DAVIES - Deputy Chairman (did not stand for re-election 20 November 2012)

Dennis is a Sylvanvale parent and also a volunteer driver for Sutherland Shire Community Transport. Dennis joined the Sylvanvale Board in 1996 and became Deputy Chairman in 1999. Dennis remains as Company Secretary, bringing extensive hospitality and management experience. Dennis is a former member of the management committee of the Handicapped Children's Centre from 1976 to 1984 and contributed fundraising experience to Sylvanvale.



#### **MR ALAN BISH – Director\***

First Appointed 2004

Alan brings a huge amount of experience to Sylvanvale as a successful local business owner and has great passion for his local community spirit and the disability sector. Alan is currently a member of Sylvanvale's Audit and Risk and the Investment Committee and is Chairman of the Master Planning Committee.

\*Alan temporarily stepped down from the Board to serve as Interim CEO in July 2013.



#### **MR MICHAEL McDONALD – Director** (did not stand for re-election 20 November 2012) Appointed 2001

Michael brought rich business, financial and management knowledge to Sylvanvale from his time as a senior financial manager for national and international companies. In his 25 years as a business consultant with Corporate Solutions, Michael provided financial and management advice to industry.



#### MR BRIAN FITZGERALD - Director (resigned 16 July 2012)

#### Appointed 2006

Brian brought valued financial experience to Sylvanvale from his career as a Certified Practicing Accountant and time as a partner and principal of accounting practices. Brian was Chairman of Sylvanvale's Remuneration Committee and served on the Master Planning Committee. Brian is also an aged care consultant and was formerly a registered company auditor.





#### **MR KENNETH MCDONELL – Director**

#### Appointed 2008

Kenneth brings an exceptional range of public sector and business knowledge and experience to Sylvanvale from 41 years working with Sydney Water, including being elected to represent employees on the Board of Management. Kenneth also served on the Sutherland Shire Council from 1987-2008 and is currently Chairman of the Board of Directors of the Southern Sydney Business Enterprise Centre (BEC).



#### **MS VINCI DODDS – Director**

#### Appointed 2012

Vinci recently retired from Boeing Australia after 37 years. Including roles as senior administrator and business manager. While at Boeing she provided strategic counsel on administrative and business concerns such as office governance, status, tax liability and developments in labour laws. Vinci brings this incredible experience to Sylvanvale and alongside sitting on the Board, also volunteers with the administration team.



#### **MR MICHAEL LYNCH – Director**

#### Appointed 2011

Michael brings a wealth of financial management knowledge and experience to Sylvanvale from his career in the financial and banking sectors in Australia and overseas. As well as serving on the Sylvanvale Board, Michael is a member of the Australian Institute of Company Directors.



#### MR ROBERT BROWN - Director

Appointed 2012

Robert brings valuable experience in negotiations from his role as Manager International Terminals for Qantas Freight handling customer operations and contract negotiations with international airlines in Australia and the USA. Robert also has solid experience in demonstrating strong regulatory compliance with government agencies and airport authorities.



#### **MRS DEBBIE CROWLEY – Director**

Appointed 2011

Appointed 2012

Debbie brings varied experience to Sylvanvale having worked as a teacher and in broking and trading roles in the finance and banking sector. Debbie has a long association with a number of community organisations such as the Big Sister Foundation, Southern Sydney Therapy Centre, Gymea Community Aid and Information Service and the Hazelhurst Regional Gallery and Arts Centre.



#### **MR JOHN SLACK – Director**

John brings over forty years of experience in the insurance and funds management industry to Sylvanvale. John's rich knowledge stems from time as the chief actuary for two life insurance companies and serving on the Board of a leading life insurance company in New Zealand. He is community driven and has served on the Board of a local Lions club for over 20 years.



### **OPERATING RESULTS**

We receive income through funding, grants, donations and the provision of our wide range of services.

Sylvanvale had a positive year in both the development of new services and the growth of existing. This financial year, revenue has grown to \$40.06 million, compared to \$38.34 million in 2011/2012 and \$29.66 million in 2010/2011. Revenue continues to grow steadily, with total revenue increasing by over \$10 million during the last three years.

This year's growth is the result of successfully commencing new services released under the NSW State Government's Stronger Together initiative alongside direct approaches from the Government's disability services administration body, Aging, Disability and Home Care (ADHC).

This year we commenced new accommodation services in Caringbah, Oatlands and Beecroft. We also established individual funded accommodation services in Caringbah and Cronulla. Grants from government departments are Sylvanvale's major source of revenue, representing 82% of total revenue. The income generated from the Cronulla and Caringbah services and our flexible respite support totaled \$490,000 and we expect this figure to grow in future years.

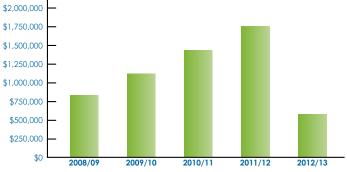
Accommodation services remain our largest division with an income of \$25.96 million compared to \$8.56 million in 2007/2008. In the past four years this division's share of total income has remained at around 70%.

Income from donations, bequests and fundraising totaled \$581,125 throughout the year. Sylvanvale continues to be the recipient of very generous donations which enable us to provide high quality ongoing support and have strengthened our financial position.

The Board would like to take this opportunity to thank individuals, community groups and organisations that contributed to and supported our organisation throughout the year.

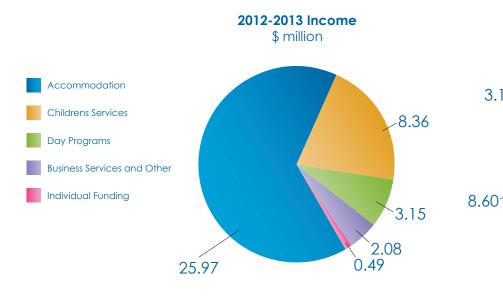


### Bequests, Donations & Fundraising





### FINANCIAL SUMMARY



#### Statement of Comprehensive Income

for the year ended 30 June 2013

	Economic Entity	
	2013	2012
	\$	\$
Revenue	40,040,567	37,998,519
Other income	15,594	341,556
	40,056,161	38,340,075
Expenses		
Administration expenses	(1,381,458)	(1,580,057)
Building and equipment	(952,134)	(949,231)
Client expenses	(1,775,650)	(1,980,864)
Depreciation and amortisation	(1,036,149)	(1,374,990)
Employee expenses	(30,313,512)	(27,396,168)
Fair value loss on financial assets	-	(30,727)
Occupancy expenses	(1,386,272)	(884,289)
Transport expenses	(1,534,788)	(845,905)
Other expenses	(217,993)	(225,889)
	(38,597,956)	(35,268,120)
Profit before income tax	1,458,205	3,071,955
Income tax expense	-	-
Profit for the year	1,458,205	3,071,955
Other comprehensive income Fair value gains on available for sale financial assets	136,749	-
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	1,594,954	3,071,955

#### **Statement of Financial Position**

as at 30 June 2013

	Economic Entity	
	2013	2012
ASSETS	\$	\$
Current assets		
Cash and cash equivalents	13,914,358	10,857,743
Trade and other receivables Total current assets	935,259 <b>14,849,617</b>	855,226 <b>11,712,969</b>
Total current assers	14,047,017	11,712,707
Non-current assets		
Financial assets	1,072,021	983,862
Property, plant and equipment	7,708,032	8,150,362
Intangible assets	397,048	338,021
Total non-current assets	9,177,101	9,472,245
TOTAL ASSETS	24,026,718	21,185,214
LIABILITIES		
Current liabilities		
Trade and other payables	6,632,787	5,457,196
Provisions	327,917	366,956
Total current liabilities	6,960,704	5,824,152
Non-current liabilities		
Loans	560,000	560,000
Provisions	389,841	279,843
Total non-current liabilities	949,841	839,843
TOTAL LIABILITIES	7,910,545	6,663,995
NET ASSETS	16,116,173	14,521,219
EQUITY		
Retained earnings	15,979,424	14,521,219
Reserves	136,749	-
TOTAL EQUITY	16,116,173	14,521,219

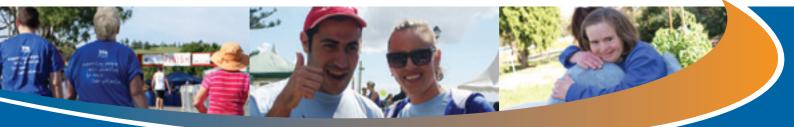
2012-2013 Expenses

\$ million

25.91

0.49 0.43

3.16



### THANK YOU

The generosity of individuals, community organisations and businesses enables us to provide high quality programs and support to people with a disability. Sylvanvale is very grateful for this support.

# Businesses and community organisations that have supported Sylvanvale

- AH Beard
- Association of Former Members of the NSW Parliament
- Ausgrid
- Australian Federation of Employers
   and Industries
- Australian Unity
- Big Sister Foundation
- Burraneer Bay Marina
- Caltex Australia
- Club Central Hurstville Menai
- Consultgroup Pty Ltd
- Cronulla Sutherland Kayak Club
- Cronulla-Sutherland Sharks
   Football Club
- Edmen Heath Care Pty Ltd
- Endeavour Marine Services
- Endota Spa Gymea
- Enhancing Community Business
- Entertainment Publications of Australia
- General Security Australia
   Insurance Brokers Pty Ltd
- GibsonHowlin Lawyers
- Guardian Funerals
- Gymea Women's Bowling Club
- Lions Club of Auburn and Lidcombe

- Lions Club of Castle Hill
- Lions Club of Engadine
- Lions Club of Epping Eastwood
- Lions Club of Lugarno
- Lions Club of Menai
- Lioness Club of the Sutherland Shire
- Miranda Fishing Club
- Mitsubishi Motors Lane Cove
- Myer Stores Community Fund
- Olsens
- Optus
- Owen Hodge Lawyers
- Port Hacking Potters Group
- Probus Club of Georges River
- Radiomarathon Australia
- Rat Pack Social Club
- Real Estate Institute of NSW
- Ritchies Supermarkets
- Riteq Pty Ltd
- RMG Partners
- Rosalie Douglas Real Estate
- Rotary Club of Caringbah
- Rotary Club of Engadine
- Rotary Club of Gymea
- Rotary Club of Sylvania
- Sal Consulting Pty Ltd

- Sargeants Foundation
- Seed Print Group
- Solari & Stock Lawyers
- Southern Fasteners Kirrawee
- Southern Security Alarms
- State Street
- St Catherine's Friendship Club
- St George Leagues Club
- St George Private Hospital
- Sydney Water Corporation
- The Honda Foundation
- The Point Bowling Club
- The QBE Foundation
- Thomas Holt Villages
- Tradies (Gymea)
- Turks Legal
- Tynan Motors
- Unitech IT Solutions
- Veolia Water
- Westfield
- Westfield Miranda
- Yarrawarra Plumbing



# Individuals who have provided \$300 or more of support to Sylvanvale

- Alister Haining
- Allyn Beard
- Angus Collocott
- Anthony John Golowenko
- Ben Faulkner
- Bernie Holdsworth
- Bob Baynes
- Bob Trent
- Brian Draper
- Carlo Gentili
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- Craig Airey
- Damian Counsel
- David Kelly
- Debbie Crowley
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- Dorothy Scott
- Doug Morton
- Felix Vogelnest
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- Kate Seehusen
- Keith Stone
- Ken McDonell
- Kevin Jordan
- Leonie Hill

- Lorna Stone
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- Margaret Colenbrander
- Maria Kos
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- Mark Speakman
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- Nola Watt
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- Peter Kazacos
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- Phillipa Tapfield
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- Robert England
- Robyn Cox
- Rodney King
- Roslyn Cunningham
- Sam Eastlake
- Sarah Summers
- Scott Morrison
- Steve Budd
- Thora Geddes
- Tim Kendall
- Tony Bray
- Wendy Cornish
- Wendy Smith
- Wynne Harasty
- Yvette Flynn

### Sylvanvale works alongside Government organisations

#### Federal

 Department of Education, Employment and Workplace Relations (DEEWR)

#### State

- Arts NSW
- The Association of Independent Schools of New South Wales Ltd (AIS)
- Department of Ageing, Disability and Home Care (ADHC)
- Department of Family and Community Services (DOCS)
- NSW Department of Education and Training (DET)

#### Local

- Bankstown City Council
- Blue Mountains City Council
- Campbelltown City Council
- Hurstville City Council
- Kogarah City Council
- Rockdale City Council
- Sutherland Shire Council





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